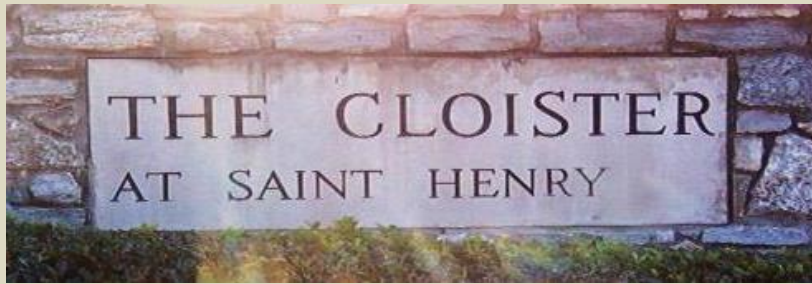


THE CLOISTER NEWS



June, 2016

Volume XXXIII, Issue 6

Comcast Information Community Meeting, Wednesday, June 8th, 2 pm at the Clubhouse

This meeting is open to all residents to discuss the new Comcast "Bulk Services Agreement" for community-wide cable TV offered to the Cloister last week. The current agreement expires June 26. All residents will be heard. The Board of Directors will make its decision on the offer in the regular board meeting the next day.

- Cable TV Task Force, Brenda Butler, Chair; Tom Keeling; Jyoti Pandit; Rick Sanjek

If the Comcast offer is accepted by COA board:

- This new offer is basically a five-year extension of the current agreement with a few changes.
- You will continue to receive the Digital Starter Service (local TV + 70 cable channels) with one HD Digital converter and one non-digital box, with remotes, as part of the Bulk Plan at no cost to you. If a \$9.95 Digital Service fee has been charged to you in the past, it will be eliminated.
- Any Comcast service "add-ons" - additional digital converters, internet, additional cable channels, telephone or home security - will continue to be available to you and billed directly to you by Comcast.
- Payment by the COA to Comcast will be \$36.72 per month per unit in the first year (\$105,751 for all 240 units) with maximum annual increases of 5% (max. of \$128,500 in year five).
- Free Digital Starter Service will be installed in the Clubhouse.
- You have the right to contract any service with any other provider, but that provider cannot use existing Comcast wiring, nor would this affect the COA payment to Comcast.

If the Comcast offer is rejected by COA board:

- No other provider offers a "Bulk Services" plan, so all residents would be on their own.
- Charges for the Digital Starter Service will automatically transfer to your Comcast bill as of June 26, unless you call Comcast (1-855-510-1609) and either cancel or change you plan.
- If you have no "add-on" services, your bill for basic cable will now be \$68.20 plus tax and fees. There is a lower-priced plan for fewer channels, but you would have to call and switch.
- If you already pay for a more expensive level of bundled services, the increase could be less.
- The Comcast "Service and Pricing" schedule was in your January bill, and is on their website.
- AT&T offers: a) U-verse television and internet if you are already wired for AT&T (most units are), or b) DirectTV via a dish, which can be placed on your patio, but not on the roof or in the yard.
- Google Fiber will be offering cable, internet and telephone, but requires wiring the community. They have offered to do so, but have not yet determined when or what rates will be.

There are other possible alternatives for the tech-savvy, but the mandate of the Cable Task Force was to investigate Bulk Service Agreements, not individual alternatives or their specific costs.

A Message from Honor Guard Our Termite Treatment Contractor

Hello, Cloister Residents,

We at Honor Guard Pest Management are honored that your Board of Directors chose us for the termite treatment in your community.

We strive to provide the very best service in everything we do. However, we were fighting mother nature and sometimes she wins. This was true during the treatment and we've returned several times to treat homes missed initially.

If anyone still has issues with treatment, contact your Facilities Maintenance Committee chairperson, **Ann Green, at 615-944-4173**. She will co-ordinate and contact us to be right there to solve problems.

If you suspect a termite infestation, **call me directly at 615-242-5440**. Be aware it isn't unusual to see termite "swarmers" after they've come in contact with chemical treatment. They are mostly harmless.

Honor Guard is pleased to offer everyone in your community a special rate of \$25 per month for other pest control and/or \$25 per month for mosquito services. These are good rates being offered exclusively to your community. Only thing we ask is minimum of 10 homes total.

We appreciate the trust your community has put in us to protect your properties and we will always be here when you need us.

*Shannon Hall, Branch Manager
Honor Guard Pest Management*

June COA Board Meetings

Landscaping Assessment Presentation
by LSI, Thursday, June 9, 2pm

Regular Meeting, Thursday, June 9, 3 pm

Planning Meeting, Thursday, June 16, 3 pm

Cloister Maintenance Projects

One of the great benefits of living at the Cloister is that maintenance of the exterior of our homes is the responsibility of the homeowners' association paid from the annual budget or by funds accrued in reserve accounts, all funded by our monthly maintenance fees.

One such project is about to begin this month at 402 Siena Drive right by our front entrance where a foundation slab affected by topographical shifts will be raised to restore it to a level base.

Foundation levels are regularly monitored by COA management. Problems can be caused by soil erosion, shifting of the limestone tectonic plates under much of Nashville, or even by a chipmunk infestation (see article on page 6 about chipmunks).

Other projects on the maintenance list include driveway, deck and fence cleaning and sealing. or replacement where conditions have reached a hazardous level.

Ann Green, Chair of the Facilities Maintenance Committee reports, "In May, two decks were washed and sealed with two more and two fences scheduled for June. We will continue this process as long as budgeted funds are available. We are first focusing on those in the worst condition and new decks and fences before they start graying.

"Committee members have been walking around checking the condition of your deck and/or fence. We have a good base to start with but no work will be done without confirming with home owner first. If you want to know if you are on our list and/or request to be, give me a call at **615-944-4173**."

If you have any other exterior situation that you believe needs repair or replacement, submit a **Maintenance Request** to **David Floyd**. If you submitted one prior to 2016, please re-submit.

The COA now maintains an online **Maintenance Ledger** on its website www.cloisteratsthenry.com, also available upon request from our Managing Agent.

Good Neighbors Meet New Neighbors

Our hard-working Good Neighbors Group provided a delicious brunch on April 30 for all Cloister residents, while honoring all new residents.



Many new residents took the opportunity to meet neighbors and to get their pictures made by Cloister Photographer Barbara Swift for the album in the Cloister Clubhouse foyer. Be sure to check out the album if you haven't for a while.

A big thanks to all who assisted with the brunch!

Next Good Neighbors Meeting: Thursday, June 16 at 10 am - *Donna Scott, Chairperson*

SUMMER POTLUCK DINNERS

June 14 – Lasagna July 12 – Fancy Hot Dogs

August 9 – Fried Chicken

5:30 for appetizers with dinner at 6 pm. Bring appetizers, salads and vegetables to go with our entrée, and of course, those delectable desserts. Decaf coffee and tea provided. Bring your favorite beverage if desired. \$4 per person to cover costs.

Life Threatening Emergency
Fire / Ambulance / Police - 911

Non-Life Threatening Emergency:

24 / 7 - 615-862-8600

Metro Police, West Sector - 615-862-7747

Friday Night Movies at the Cloister

The Life Enrichment Committee has scheduled the second and fourth Fridays in June for community free movie nights with no commercials involved.

Shows start at 6:45 pm in the Clubhouse.

- *Barbara Swift, Committee Member*

BEST IN SHOW, a "mockumentary", will play **June 10**. This film pokes fun at the national British dog show, its contestants and their colorful owners... guaranteed to make you smile.

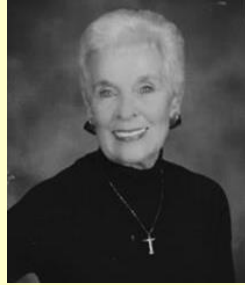


On **June 24**, Oscar-winning **APOLLO 13** with Tom Hanks and Kevin Bacon helps us remember the tremendous cooperation—and trust—between space and earth that marked this seventh manned moon mission, suddenly gone wrong.



**Rose Otto Thoni
Hornberger**

Information from *The Nashville Tennessean* – May 15, 2016



**Bibie Zelma
Crittendon Cooper**

Information provided by family



Rose Otto Thoni Hornberger, age 84, passed away May 9, 2016 at The Residence at Alive Hospice, after a brief illness. She was preceded in death by the love of her life Horace William Thoni, to whom she was married for 35 years; her second husband J. Horace Hornberger; her parents Madeleine Enneking Otto and Joseph Albert Otto, nine siblings; and her brother-in-law Msgr. Philip Thoni. Survived by her daughter Angela (Peter) Power; son Joseph (Libby) Thoni; 6 grandchildren -- Peter (Krista), Nick (fiancé Natalie) and Meredith Power, Will, Elizabeth and Baird Thoni; and two great-grandchildren, Nolan and Bennett Power; sister, Carmen (Jimmy) Morrissey; brother John Bernard (Sheila) Otto; Sister-in-law Norma Otto and many, many nieces and nephews.

Rose was a beloved wife, mother and grandmother, favorite aunt and a devout, lifelong Catholic. Up until her illness, she worked at the Plaid Rabbit (formerly The Children’s shop) where she had been an employee for the last 28 years.

She had a spunky personality, with a love of laughter, family, her faith, friends, tennis, water classes, adult tap dancing classes and travel. She will be dearly missed by all that loved her. In lieu of flowers, donations may be made to Alive Hospice at 1718 Patterson Street or to St. Cecilia Academy at 4210 Harding Pike.

Bibie Zelma Crittendon Cooper was born May 14, 1921 and died March 21, 2016. Preceded in death by husband Thomas Gordon Cooper, Jr.; parents Annie Mai Hodges Crittendon and Paul Winston Crittendon; and sister Dorothy Evelyn Crittendon.

Survived by daughters Patricia Cooper (William) Hayley of Memphis TN and Anne Gordon Cooper of Nashville TN; son Thomas Gordon (Alicia) Cooper III of Vernon Hills IL and four grandchildren.

Bibie was born in Halls TN where she was Miss Halls of 1938, a high school cheerleader and Most Outstanding Senior. Following graduation George Peabody College for Teachers in 1942, she worked for National Life and Casualty Insurance Co. until her marriage to Tom on September 2, 1944.

She and Tom were avid Vanderbilt football and basketball season ticketholders for many years. After her children were grown, she spent several years working at Castner-Knott in Green Hills while helping Tom as he struggled with health issues during his final years. After Tom’s death in 1981, she traveled extensively and became an active member of Woodmont Baptist Church which became a new anchor in her life of faith.

In lieu of flowers, memorial contributions to the TV Ministry of Woodmont Baptist Church, 2100 Woodmont Boulevard, Nashville TN 37215 or the charity of your choice are requested.

FOR SALE

Address	Unit Type	Price	Address	Unit Type	Price
718 Mt Carmel Pl	B	\$269,900	447 Siena Dr	C	\$240,000

Podiatrist Appointments

Dr. Gary Cockrell will be back at the Cloister Thursday, June 23, appointments starting at 2 pm.

Contact Alice Carpenter at 615-354-1079 or 615-693-1423 to schedule an appointment. This service is provided for Cloister residents only.



Swimming Pool Schedule & Rules

- ❖ Hours: 8:00 am to 8:00 pm
- ❖ Aerobics Class – M-W-F 10:00 am
- ❖ Gates must be locked at all times
- ❖ Gates must be padlocked after hours
- ❖ Guests must be accompanied by a resident
- ❖ Children must be accompanied by an adult
- ❖ No food or drink in pool area
- ❖ No wet bathing suits in Clubhouse
- ❖ Enter restrooms by the pool side entrances
- ❖ Last to leave, please put all umbrellas down
- ❖ Be sure gates & restroom doors are locked

Variance and Maintenance Forms

Available at:

www.cloisteratsthenry.com

In clubhouse or from David Floyd at:

cloisterhoa@gmail.com

or 615-297-2824

If you submitted a request prior to this year with no response, re-submit.

To Contact Comcast:

Do not call the telephone number on your Comcast bill.

**Instead, call the Bulk Contract service number:
1-855-510-1609**

Cloister Directory Updates

New Resident:

- Ann Haven Smith
805 Marquette Drive / 865-304-2523
annhaven@comcast.net

Corrections:

- Walt & Gwen Heeney
Gwen: 330-285-1585 / Walt: 330-388-0083
gwenheeney@yahoo.com
waltheeney@gmail.com
- Claudia Wells
814 Marquette Dr. / 629-888-4744
- Sharon Williams
812 Marquette Drive / 615-400-1768
happywilliams3@gmail.com

Remove from Directory:

- Rose Hornberger (deceased)

Report any Directory Changes to:

Sophia Keller at 615-356-1437

Updates through May are in the Online Directory on www.cloisteratsthenry.com

THE CLOISTER NEWS is published monthly by the Cloister Owners' Association, 105 Emma Neuhoff Court, Nashville, TN 37205 with news for and about Cloister residents.

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Distribution: Mary Jane Rich

The Growing Cloister Chipmunk Population

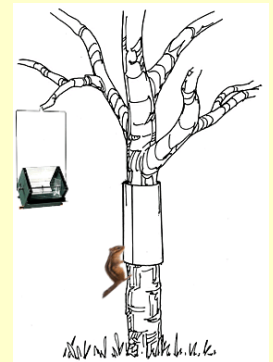
Although undeniably cute, an image reinforced by the cartoons and songs of our youth (*Alvin & the Chipmunks*, *Chip & Dale* and *The Chipmunk Song*), chipmunks are a nuisance and a serious threat to our infrastructure. Their burrows and tunnels can stretch for 30 feet or more under foundations undermining their stability. They eat flowers, bird seed and any scraps left on your patio. Their holes and tunnels can make your lawn difficult and dangerous to walk upon.



With virtually no natural predators remaining in our urban environment, the population of feral cats in the Cloister purposely reduced, and pet cats restricted to indoors or leash regulations, this most natural solution to chipmunk population control is not available to the Cloister. This can lead the problem to reach epidemic proportions. Once established, chipmunks keep multiplying, meaning more and more burrows and tunnels under our house slabs.

Angie's List, GardenWeb, the UT Extension and many other resources suggest these different methods for chipmunk population control. They will only be effective, however, if done on a community-wide basis, as the chipmunks don't recognize property lines or even the separation between adjacent units.

- Reduce groundcovers, shrubs or other plantings that allow them to hide their burrow holes close to your house.
- Don't throw bird seed on your patio or yard.
- Move bird feeders away from the house. Wrapping metal skirts around trees and bird feeder poles can keep them from getting into bird feeders.
- Place a handful of mothballs covered with dirt in their holes. Also place mothballs around your home in gardens and landscaped areas. **Note:** mothballs are toxic for pets and small children.



If these preventive methods are not enough, extermination of chipmunks can be accomplished by pest removal services, but this is an expensive and certainly not a permanent solution as they will just return if a removal service is not just one element of a larger community-wide plan.



- Baited mouse traps, water buckets traps and other lethal methods are effective, but can be messy. **Be aware:** chipmunks can carry diseases, so do not handle dead one without gloves and wash your hands thoroughly afterwards.
- Removal by trapping and setting free in a distant wooded area is another option. Traps are available at hardware stores, Lowe's, Home Depot or online.

Chipmunks were here long before us and will be here long after we're gone. But for now we need to coexist and learn to control their population by some combination of the methods listed above to drive them away from our houses and back to their natural habitat in wooded areas. This is a community-wide problem and hopefully this article will stimulate a community-wide discussion to reach a community-wide solution.